

Program Budget FISCAL YEAR 2023-2024

APRIL 2023



May 3, 2023

Canyon Lakes GHAD Board of Directors c/o Supervisor Candace Andersen 309 Diablo Road Danville, California 94526

SUBJECT: Program Budget for Fiscal Year 2023-2024 Canyon Lakes Geologic Hazard Abatement District

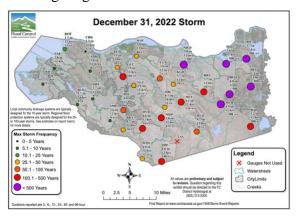
Dear Board Members:

Attached please find the proposed program budget for the Canyon Lakes Geologic Hazard Abatement District ("Canyon Lakes GHAD", "GHAD" or "District") for fiscal year 2023-2024. The proposed fiscal year budget totals \$698,500, which projects a \$330,012 surplus and contribution to the reserve fund. At the time of this publication, it is expected that the fund balance on June 30, 2023, will be approximately \$5,991,420. A fund balance of \$6,321,432 is projected for June 30, 2024.

There are four major budget categories, their respective budget expenses breakdown as follows:

Major Repair	24 percent
Preventive Maintenance and Operations	33 percent
Special Projects	13 percent
Administration	30 percent

Although significant rain events occurred during this last winter season, within the district only a



few responses were needed to clear drains and inspect sites. Local seasonal rains consisted of a series of intense atmospheric river storms that produced approximately 39.00 inches of rain. Within a 12-hour period starting on December 29, 2022, rain totals exceeded 100-year storm levels. Over a 72-hour period rain totals exceeded 7-inches¹. Intense atmospheric river storm events continued through January, February and into March producing cumulative rainfall totals nearing 200% of normal amounts. Within the district, site

¹ Contra Costa County Flood Control District – 2/16/2023 report; site DVB 31

data collection events were conducted on drainage systems at intervals during and after rain events to use in evaluating efficacy of recently completed subdrain cleaning and restoration programs intended to improve and restore subdrain systems throughout the district. We anticipate that yield data from subdrains will show increased efficiencies as a result of restoration efforts and may have contributed to enhance slope stability during the heavy rain conditions produced during these intense storms. The Major Projects program will move into a phase of dedicating more of our focus to address preemptive measures and studies and asset maintenance within both our Major Projects program and our Preventive Maintenance program.

The Preventive Maintenance Program will focus on continued efforts to complete asset site restorations. We will continue to upgrade and analyze these sites and the associated data collection to ensure all predictive features of these instrumentation and asset sites are fully realized. Specifically, we will continue to target the following program elements - Concrete Interceptor Ditch Systems (Repair and Replace Program); the Horizontal Drains (Site Maintenance Program, and a District wide cleaning program); the Piezometers (Site Maintenance Program), and the Soil Debris Bench (Maintenance Program). The Operations Program will continue its existing monitoring profile through this period. Deferred study and maintenance programs will be resumed.

Within the Special Projects Program, Amendment 2 to the Plan of Control was ratified by the Canyon Lakes Board through Resolution 2022/01, which clarifies the independent role of the GHAD and strengthens those areas of the plan that define the scope of the district's responsibilities and practices. It is anticipated that the GHAD will pursue additional studies in the areas of Fiscal Policy and geologic risk analyses. Approximately 13% of the annual budget has been established for the Special Projects Program. We continue to work to strengthen our communication with District constituents and stakeholders within the Canyon Lakes community.

This budget anticipates continued strengthening and building efficiencies within the Administration Program. As managers, we continually monitor and project significant short-term and long-term financial impacts on GHAD reserves and compare such impacts with our 40-year reserve study. General legal counsel will continue to be provided by the Canyon Lakes GHAD Board appointed attorney, Patricia Curtin of Fennemore, Wendel, LLP.

A summary of the expenses is shown on Table 1, pages 4 and 5, followed by brief descriptions of each of the budget items on pages 6 through 13.

Respectfully yours,

Canyon Lakes Geologic Hazard Abatement District

Michael D. Sands

Sands Construction Company, Inc.

General Manager

Distribution list:

Canyon Lakes GHAD Board of Directors:

Supervisor John M. Gioia (Board Chair) 11780 San Pablo Avenue, Suite D El Cerrito, CA 94530

Supervisor Candace Andersen 309 Diablo Road Danville, CA 94526

Supervisor Diane Burgis 3361 Walnut Boulevard, Suite 140 Brentwood, CA 94513

Supervisor Ken Carlson 2151 Salvio Street, Suite R Concord, CA 94520

Supervisor Federal D. Glover 190 E. 4th Street Pittsburg, CA 94565

GHAD Attorney:

Patricia Curtin, Esq. (Canyon Lakes GHAD Attorney) Fennemore, Wendel, LLP 1850 Mt. Diablo Boulevard, Suite 340 Walnut Creek, CA 94596

GHAD Treasurer:

Laffer Tengler Investments Nancy Tengler, CEO 6710 N Scottsdale Rd., Suite 130 Scottsdale, AZ 85253

Upon Execution: The management will post approved Budget at www.canyonlakesghad.com

Canyon Crest Homeowners Association c/o Association Management Company, Inc. P.O. Box 503

Pleasanton, CA 94566 (925) 462-2138 ext. 102 Attention: Ms. Tani Cligny

Canyon Green Homeowners Association Fleur DuMont Homeowners Association Canyon View Homeowners Association c/o Homeowner Association Services 2266 Camino Ramon San Ramon, CA 94583 (925) 830-4848

Attention: Tom Bantz and Brian Ritter

Canyon Owners' Association c/o Howe Association Management, Inc. 485 Hartz Avenue, Suite 100 Danville, CA 94526 (925) 837-2805 ext. 1# Attention: Jackie Howe

Canyon Woods Homeowners Association c/o Christison Company 3090 Independence Drive Livermore, CA 94551-9469 (925) 371-5710

Attention: Elizabeth Ramirez

Echo Ridge Homeowners Association The Lake at Canyon Lakes Homeowners Association c/o Common Interest Management Services 315 Diablo Road, Suite 221 Danville, CA 94526 (925) 743-3080 ext. 235

Attention: Janice Schock and Melanie Malik

Golden View Elementary School Nancy White, Principal 5025 Canyon Crest Drive San Ramon, CA 94583 (925) 735-0555

San Ramon Regional Center Gary Sloan, CEO 6001 Norris Canyon Road San Ramon, CA 94583 (925) 275-9200

Vista Pointe Canyon Lakes Owners Assoc c/o M & C Association Management 4305 Hacienda Drive, Suite 180 Pleasanton, CA 94588 Pleasanton, CA 94588 Attention: Adrian Breato

Canyon Lakes Geologic Hazard Abatement District Program Budget Fiscal Year 2023/2024

The following proposed line-item program budget (Table 1) summarizes the anticipated expenditures for fiscal year 2023/2024 for the Canyon Lakes Geologic Hazard Abatement District ("Canyon Lakes GHAD", "GHAD" or "District"). Through an ongoing assessment, the GHAD manager evaluates and addresses geologic risk through the implementation of an annual program budget consisting of four major categories. Preceding Table 1, and directly below, please see a general overview description of the four major program elements within the budget.

Major Projects Program

The annual Major Projects Program includes landslide repair projects, drainage improvement projects and capital improvement projects necessary to either control, mitigate, or prevent landslide activity. Other large program responses necessary to implement the Plan of Control, including specific purpose studies and investigations, may also be included in the Major Projects Program.

Generally, for consideration of inclusion into the Major Projects Program, a project or study would represent a level of complexity requiring plans, specifications, and comprehensive engineering analysis including modeling and research or a project with a protracted scope such as those requiring multiple regulatory agency approvals. Most Major Projects have a projected cost that exceeds \$50,000.

Historically, the Major Projects Program has been comprised of significant landslide repair projects and other responsive large projects; at other times, it has included programmatic studies and investigations useful in generating proactive responses. This diversity of projects demonstrates the importance of a flexible Major Projects Program structure that adapts between responsive and proactive needs and capabilities to manage the dynamic nature of larger scale geologic events.

Preventive Maintenance and Operations

The annual Preventive Maintenance and Operations Program includes all minor repairs, cleanup, maintenance, monitoring, and replacement of drainage structures and other assets that degrade over a serviceable life. The goal of preventive maintenance is to keep the assets in operational condition and identify potential slope stability risks before they manifest, allowing measures to be taken to either prevent, or mitigate the impact of these hazards as defined in the Canyon Lakes GHAD Plan of Control.

Typical Canyon Lakes GHAD assets include, concrete lined ditches, subdrainage systems, groundwater measuring instrumentation, slope inclinometers and moisture gauges, and slope debris catchment features.

The Preventive Maintenance Program also includes preparations for emergency response, winterization measures including erosion protection, slope stabilization supplies, and instrument maintenance.

The Operations Program is primarily populated with scheduled instrument monitoring events. Data from these instruments are evaluated to establish risk and trends to avert landslide activity. In addition to the instrumentation monitoring program, the Operations Program contains the Incident Response and Community Relations Program, which incorporates comprehensive first response capabilities, and fosters community incident interaction.

Special Projects

The Canyon Lakes GHAD pursues ongoing and new activities identified as Special Projects. Special Projects include activities requested by the Board such as the Communications Program, or projects and studies designed to improve the District's operational effectiveness and ensure financial solvency. Special Projects also include utilizing new technologies to increase the efficiencies of the day-to-day operations of the GHAD. Establishment, testing, and placing into service a new Geographic Information System (GIS) has been one of many successful fruitions of the Special Projects Program.

Administration

Administrative expenses are required to operate the Canyon Lakes GHAD and implement projects and programs. Administrative expenses include personnel and consultants to manage the operations including the General Manager, Operations Manager, Administrative Manager, Construction Services Manager, certain clerical and accounting staff, consultants, and legal support.

General Manager Program Budget FY23/24	\$ 220,000.00
Operations Manager Program Budget FY23/24	<u>\$ 140,000.00</u>
	\$ 360,000.00

The scope of services for the General Manager includes but not limited to, managing the day-to-day operations through implementation of the necessary financial recordkeeping and reporting; updating and maintaining governing documents, such as the Plan of Control; and managing and updating administrative tools such as the Reserve Study, Communications Plan, Work Program and Monthly Incident Log. The General Manager Consulting Services Agreement provides for certain administrative positions including, but not limited to, a General Manager, an Administrative Manager, a Construction Services Manager and a Network Administrator as well as overhead costs, such as office space rent, office supplies, and postage. The General Manager will retain the necessary professionals, including without limitation, engineers, accounting professionals, and vendors to facilitate the operations of the GHAD. The General Manager Consulting Services Agreement and associated budget allows for the conditional use of subcontractors such as administrative sub-consultants and

engineering or construction sub-consultants, within the payment limits of the Consulting Services Agreement.

Within the General Management of the Canyon Lakes GHAD, the Operations Program scope of services includes implementing the Major Projects and Preventive Maintenance Programs through forecasting work schedules and priorities, preparing Requests for Proposals, and managing maintenance and repair operations within the Major Projects and Preventive Maintenance Programs. These services include project management and construction oversite; and preparing for and responding to emergency incidents. The Operations program provides for certain operational positions including, but not limited to; an Operations Manager, Construction Services Manager and Construction Services Technician, as well as certain overhead costs, such as, office supplies and rent, and electronic monitoring devices testing apparatus rental and conditional use of subcontractors such as contractors, consultants, engineers, and special inspectors, within the payment limits of the Consulting Services Agreement.

A summary of the proposed Fiscal-Year 2023-2024 Budget is presented in Table 1 on the following pages.

Table 1 – Summary of Proposal Fiscal Year 2023/2024 Budget

Budget Item	Budget Amount	% of Total Budget
Major Projects		
Study: Groundwater Study: Multiple Regional Studies	80,000	
Horizontal Drain Cleaning Program (Lake Area)	50,000	
Unanticipated Sites	25,000	
Landscape Replacement (associated with repairs)	10,000	
Total Major Projects	\$165,000	24%

Preventive Maintenance/Operations		
Preventive Maintenance		
Drainage		
Storm Drain Facilities	10,000	
B-58 Concrete Lined Ditches		
Maintenance/Clean/Map	35,000	
Repair and Replace	15,000	
Subdrain Systems	10,000	
Horizontal Drains	10,000	
Subdrain Outlets/Pumps	15,000	
Piezometers	15,000	
Settlement Monitors	3,000	
Retention Basins	5,000	
Minor Repairs	15,000	
Winterization	22,500	
Emergency Response	15,500	
Debris Benches	5,000	
Subtotal	\$176,000	
Operations		
Piezometer Monitoring	13,000	
Horizontal Drain Monitoring	13,000	
Subdrain Monitoring	13,000	
Settlement Monitoring	3,000	
Incident Response/Homeowner Relations	15,000	
Subtotal	\$57,000	
Total Preventive Maintenance/Operations	\$233,000	33%

Special Projects		
Plan of Control	5,000	
Reserve Study	20,000	
Special Studies	25,000	
Information Technology/GIS	25,500	
Accounting Systems Upgrade	3,000	
Procedures Manual	2,000	
Communications Program	2,000	
CA Association of GHAD – Membership/Insurance	9,500	
Total Special Projects	\$92,000	13%

Administration		
Legal fees		
General Counsel	30,000	
Special Counsel		
Litigation/Legal Concerns	15,000	
HOA/CCCFCD	5,000	
Assessment Roll Update	8,000	
Staffing/Administrative Support		
Staffing/Administrative Support	80,000	
Accounting/Financial Services	50,000	
Training/Education	2,000	
Office – Rent/Supplies/Equipment/Lease	18,500	
Total Administration	\$208,500	30%

TOTAL PROPOSED BUDGET FY2023/2024 \$698,500 100%

Available Funds	
Estimated Beginning Fund Balance – July 1, 2023*	5,991,420
Estimated Property Owner Assessments	720,012
Estimated Interest on Investments/Change in Value	308,500
Other Income	00
Total Available Funds	\$7,019,932
Uses of Funds	
Major Projects	165,000
Preventive Maintenance	233,000
Special Projects	92,000
Administrative	208,500
Total Use of Funds	\$698,500
Estimated Reserve Available/Ending Fund Balance June 30, 2024	\$6,321,432

^{*} Includes estimated true-up revenue payment (June 2023) of \$33,585; Projected Fund Balance date of publication 2023/2024 Program Budget 5 Canyon Lakes GHAD

DESCRIPTION OF BUDGET ITEMS

Major Projects

<u>STUDIES:</u> Studies, as they relate to field conditions, are essential and are designed to analyze specific sets of aggregated empirical data with the intent of assessing condition of infrastructure and efficacy of instrumentation data collection. Through this effort, specific studies inform management about how to tailor programs to capitalize on the most effective preemptive measures as the GHAD implements its Major Projects Program and Preventive Maintenance Program.

Groundwater Studies (Regional Sites)

<u>Study:</u> This study is projected to be conducted in multiple phases. It will analyze regional groundwater regimes where groundwater levels have risen over time. Data from piezometer histories will be the primary criterion used in collaboration with the Horizontal Drain Study results in the effectiveness of horizontal drains in lowering local groundwater levels. It is expected that recent rain events will significantly impact this study and the efficacy of drainage systems, and runoff regimes throughout the district.

Estimated Cost \$80,000

Horizontal Drain Cleaning Program (Selected Phase 2 and 3 Locations)

Study: This study analyzes the results of our in-progress Horizontal Drain Cleaning Program (Phase 2). Post-cleaning drain yields will be measured and analyzed compared to pre-cleaning yields. Impact on local groundwater levels will be analyzed and data will be additionally utilized in evaluating the efficacy of the Horizontal Drain Cleaning Program, as well as the impact on regional (District wide) groundwater levels. Data sets from historical above average rain events (2000 through 2022) will be accessed and utilized to further inform the Horizontal Drain Program. Phase 3 "Lake Area" will have a concentrated effort analyzing the cleaning program results on groundwater management.

Estimated Cost \$50,000

Unanticipated Sites:

During heavy rain years unexpected repairs are necessary to avert or control landslides that may threaten property within the district. It is vital for the manager to retain the availability of funds within the Major Repair Program to address such an event.

It is also common to experience a change in the planned construction schedule to include additional sites. Known sites can rise in priority throughout the year and additional sites may emerge.

Estimated Cost \$25,000

Landscape Replacement:

Typically, remedial landscaping is either included in the scope of work for major projects or eliminated completely from the repair scheme: however, on occasion the associated License Agreements executed in preparation of the work will address a reimbursement or allowance to the property owner for remedial landscaping installation. With as many sites and events that the Canyon Lakes GHAD must attend to over the next fiscal year, we have allowed for certain, unknown at this time, landscape/structure reimbursements.

Estimated Cost \$10,000

Preventive Maintenance and Operations

Preventive Maintenance

Preventive maintenance generally consists of those measures taken to prevent an incident or landslide event including, asset maintenance, drainage structures, instrument sites and winterization measures. Operations include ongoing monitoring programs and responses to community requests. Details of the proposed budget for each of these categories are listed below.

The Preventive Maintenance Program will increase its profile through this fiscal year with those tasks that are essential to maintaining slope instrumentation sites and information; data collection and other measures to ensure slope stability; and resumption of discretionary programs regarding instrument site maintenance and capital expenditures.

Storm Drains/Facilities

Storm drains associated with B-58 drainage systems occasionally need repair or replacing. Assessments are made during the annual cleaning events in early fall.

Estimated Cost \$10.000

B-58 Drain Systems

Maintenance – Allows for one major annual cleaning and mapping. District staff periodically walks the B-58 systems to get a first-hand account of their current conditions and project their serviceable life. This information, along with other empirical data, is utilized in our Reserve Study updates.

Estimated Cost \$35,000

Repair and Replacement – The GHAD has repaired or replaced all the listed lineal feet of severely damaged B-58 throughout the district. This year and in the future, a priority will be established based on the degree of damage and risk to improved properties, and a percentage of future replacement projects will be budgeted throughout the upcoming years. In recent years, minor repairs were accomplished involving approximately 1500

lineal feet of B-58 drainage systems. This year an additional several hundred lineal feet of minor repair (cracks and small spalls) has been budgeted for repair. The remaining budget will be utilized on repairs to existing B-58s on a site-by-site basis.

Estimated Cost \$15,000

Subdrain Systems

Outlet sites for subdrain systems must be monitored and maintenance provided to ensure outlets have not been damaged or impeded. This budget will allow for an inspection and minor maintenance of these sites.

Estimated Cost \$10,000

Horizontal Drains

In recent years, the District Manager has placed a high priority on verifying the condition and restoring as many existing horizontal drains throughout the development as possible. A definitive list of sites requiring maintenance has been determined and work continues restoring the sites and installing identification markers.

Estimated Cost \$10,000

Subdrain Outlets/Pumps

The Canyon Lakes GHAD conducts ongoing efforts to identify, locate, and make determinations about the effectiveness of the network of subdrains throughout the Development. The district anticipates that on-site restoration work may be necessary at some sites. This additional work, as well as the introduction of the subdrain systems into the District GIS, has been incorporated into this budget item.

The district maintains three substation subdrain pumping facility sites located around the lake at Canyon Lakes. Periodic site checks for operation are required. In recent years the equipment, instrumentation, and electronics have been updated. A budget has been established to provide ongoing site maintenance and pump replacement.

Estimated Cost \$15,000

Piezometers

The district reads and maintains in excess of 72 piezometers measuring ground water elevations. A definitive list of sites requiring repairs has been determined and restoration work has been completed on many of the sites, as well as the installation of identification markers and protective monuments at virtually all sites. The work this year has been expanded to include a greater number of sites and inclusion of the sites into the GIS.

Estimated Cost \$15,000

Settlement Monitors

Over time, several settlement monitors have been placed throughout the development. These monitors were, in large part, installed as part of a specific study and therefore are not

continually monitored. A modest budget has been established for site preservation and maintenance.

Estimated Cost \$3,000

Retention Basins

Previously protracted drought and then heavy rain load conditions in northern California have resulted in significant variance of water level surfaces in many dual-purpose storm water retention facilities in the area, including the Canyon Lakes development. The GHAD manager is actively working with local Homeowners Associations and jurisdictional agencies to further explore the potential risk ramifications to collectively plan for impact.

Estimated Cost \$5,000

Minor Repairs

A budget is established annually for anticipated, as well as unanticipated minor repair projects. There are not currently any anticipated minor projects within the Preventive Maintenance Program.

Estimated Cost \$15,000

Winterization

The District provides an annual budget for procuring and storing an inventory of winterization materials and to provide for the costs of site installation. Winterization materials have been significantly depleted during the last three season's responses. With efforts to replenish emergency response materials, this year's winterization measures should again rise above normal expenditures. Therefore, the budget has been increased from previous years.

Estimated Cost \$22,500

Emergency Response

During the winter rainy season, the Canyon Lakes GHAD responds to a range of urgent active and threatening landslides and drainage issues where property damage is threatened. These incidents typically involve mud or debris flows, plugged storm drains at the base of slopes or flooded properties due to the overflow of runoff from plugged or damaged facilities. In severe cases these responses can be the initiation of slope stabilization measures in preparation for a major repair.

Estimated Cost \$15,500

Debris Benches

Numerous earthen debris benches exist throughout the District. It is essential that these facilities are inspected to ensure capacities and drainage have not been compromised. Annual inspections are made, and periodic debris removal plans are initiated. This year's budget allows for geotechnical evaluations and the periodic removal of accumulated debris from several of those benches identified during the study and routine monitoring events.

Estimated Cost 5.000

Operations

An inventory of on-site instrumentation including hundreds of piezometers, inclinometers, horizontal drains, subdrains and settlement monuments are monitored periodically throughout the year as a preventative measure. Collected data from these sites is analyzed and aggregated into the GIS for further analysis to establish trends.

Monitoring sites can be established for a variety of uses. Often completed repair sites require monitoring to confirm that the slope has been stabilized. Other sites have been utilized to indicate signs of unstable conditions developing and have been instrumental in determining slope conditions prior to the activation of a landslide.

Through the use of collected data such as water depth, magnitude of slope movement, depth of movement and ground surface movement, the District has been able to arrest slope movement in advance of an incipient failure. Archiving of historical data is currently being integrated into the GHAD GIS.

Throughout the year, the District receives incident response or assistance calls from property owners regarding slope stability or drainage issues. Community relations, including incident responses through the annual Operations Program has been institutionalized as a role of GHAD management. All incidents are recorded within the GIS and move through the District response mechanisms as is appropriate and consistent with the GHAD Plan of Control.

The GHAD manager receives updates in long-range weather and oceanic temperature changes through the National Oceanic and Atmospheric Administration (NOAA) and other scientific and atmospheric agencies that track data and produce probabilistic assessments on the likelihood of a recurrence of heavy rain conditions.

Estimated Cost \$57,000

Special Projects

During fiscal year 2023/2024 the District will continue several special projects. Brief descriptions of the special projects are presented in Table 1 and further described below:

Plan of Control Update

At the time of this publication, Amendment 2 to the Plan of Control (POC) has been codified by the GHAD Board and put into use. Amendment 2 supersedes previous plans and addresses additional clarification and instruction with respect to the GHAD responsibilities and authorities.

Estimated Cost \$5,000

Reserve Study

The Canyon Lakes GHAD reserve fund study has been completed. The Reserve Study functions as a pro-forma analysis of the financial needs of the GHAD. It serves as a tool to calculate the annual contribution requirements by the District to build and maintain sufficient funds for emergencies based on past weather patterns and slide repair costs. The Reserve Study projects annual contribution to the funds required over a forty-year period and is periodically updated to represent new conditions and impacts.

Estimated Cost \$20,000

Special Studies

The Canyon Lakes GHAD intends to conduct targeted studies in the areas of fiscal policy and geologic risk. The recent research and study into the Plan of Control update and the Reserve analysis will be utilized to provide initial data to conduct these research projects. The Canyon Lakes GHAD, now in its 38th year, has the unique opportunity to address many of the issues surrounding long-term viability and sustainability, within changing environmental and financial conditions. Using empirical data, we can assess potentially increasing financial loads and geologic risks that may accompany the maturation process of this District. We are confident that these studies have produced, and will continue to produce, beneficial results.

Estimated Cost \$25,000

<u>Information Systems and Technology</u>

GHAD has implemented an upgrade to its GIS to include all the GHAD's data collection and monitoring operations. The system is now fully operational and is run from internal servers, combined with secure and private "cloud" storage. The record and tool that this system offers facilitates the General Manager's ability to locate past repairs and assist in a variety of risk assessments within the District. Upgrades have now provided additional state-of-the-art security and redundancy features not historically available.

As a result of an independent evaluation of the GHAD's information systems conducted in 2012 and again in 2015, the GHAD has modernized its IT systems and security. Additionally, a new GHAD website was launched www.canyonlakesghad.com to assist property owners and disseminate information to our constituents.

It is anticipated that work will continue with enhancements to the GHAD GIS during this term. Work will include incorporating access features to data and graphic representations and improving performance and usability of the site.

Estimated Cost \$25,500

Accounting System Upgrade

Periodic upgrades are necessary to enhance accounting system capabilities. The GHAD utilizes expense accounting software to assist in reporting and the day-to-day operation of the District.

Continued accounting systems enhancements will be implemented allowing more data entry streamlining, enhanced reporting, and quality control assurance procedures, augmenting the current systems.

Estimated Cost \$3,000

Procedures Manual

GHAD continually upgrades procedures and modifies plans to incorporate new technologies that assist the GHAD in delivering the highest level of services. Procedures require certain modifications and enhancements as new methodologies are introduced and incorporated into the GHAD Standard Operation Procedures. Certain financial and operations procedures have been institutionalized within the program. Additional procedures will be incorporated to further define and standardize the following areas:

- Preventive Maintenance/Operations
- Contracts and Agreements
- Administrative Procedures

Estimated Cost \$2,000

Communications Plan

The Canyon Lakes GHAD maintains a communications plan designed to keep constituents current on GHAD operations and developments. The plan addresses several venues and mediums in which to disseminate information within this District, and to other concerned parties, and to establish clear and accessible channels for community interaction. The GHAD has now implemented a web page for public information and a multi-page informational brochure has been completed and distributed to interested Homeowner Associations (HOA) that describes the GHAD and its responsibilities and limitations.

Estimated Cost \$2,000

Outreach/Legislative Review California Association of GHADs (CAGHADs) Membership/Insurance

The proliferation of new GHADs within California has resulted in new legislation and adopted procedures. The Canyon Lakes GHAD Manager, in association with others, shares information and knowledge through a consortium of GHAD managers known as the California Association of GHADs (CAGHADs). The CAGHAD has recently obtained General Liability policies for its member GHADs. Although more GHAD onboarding has reduced relative premiums, policy premium costs for the Canyon Lakes GHAD are approximately \$3,100². Additionally, the GHAD Manager participates in the CAGHADs as the organization pursues other financial assets that may provide the GHADs additional options for extraordinary event financial planning. In 2016 the CAGHAD Board adopted a new fee schedule reducing the annual GHAD fees for membership by 50%.

Estimated Cost \$9,500

 $^{^{2}}$ A more comprehensive policy was presented in 2022 with a premium increase

Administration

The administration of the Canyon Lakes GHAD includes all costs associated with legal support, office expenses, staffing, and accounting. Brief descriptions are presented below.

Legal

General Counsel – GHAD management must interact regularly with GHAD Counsel. The day-to-day operations of the GHAD present a myriad of opportunities and issues to work directly with GHAD counsel, in the areas of contracts, agreements, issues or new business to present to the Board, legislation, property owner issues.

Estimated Cost \$30,000

Special Counsel – GHAD management requires the services of special counsel from time to time in the areas of litigation and other legal concerns. GHAD continues to engage Canyon Lakes HOAs and Contra Costa County Flood Control District on community drainage responsibility clarity.

Estimated Cost \$20,000

Assessment Roll Update

Annually, the District funds an effort to recalculate the final assessment roll for the District. This budget allows for a periodic analysis of the comprehensiveness of the roll in addition to calculating the properties status and rate modifications.

Estimated Cost \$8,000

Staffing/Administrative Support

The GHAD staff includes the General Manager, a Construction Services Manager, an Administration Manager and frequently other support staff. The General Manager administers all GHAD day-to-day operations, including financial budgeting and communications regarding its activities. The Construction Services Manager, among other tasks, administers the Major Projects and Preventive Maintenance Programs and associated work schedules, consulting and construction contracts, and documents. The administrative staff is responsible for accounting/bookkeeping, contract administration, clerical, and construction management support. Additional management staff costs are also applied to specific projects as appropriate. Authorized business expenses such as rent, office supplies and leases are included in Staffing.

Estimated Cost \$150,500